

**EXHIBIT E – PERFORMANCE MEASURES**

| INTEGRATED BEHAVIORAL HEALTH SERVICES |   | CommuniCare OLE | Alicia Hardy |
|---------------------------------------|---|-----------------|--------------|
| Program Purpose                       | To provide Integrated Behavioral Health Services (IBHS) for the Latino community of Yolo County. This program will provide culturally responsive outreach, referral, and support services to Yolo County Latino/Hispanic residents, particularly farmworkers, and those with health issues, mental health illnesses, and/or substance use issues.   |                 |              |
| Program Information                   | <p>While serving the entire Latino community, the program will target outreach efforts to Latino men/heads of household. This program will develop relationships between consumers of services, support partners, families, various service providers, and the community. Program services aim: to decrease the cost to county and other service providers for uninsured individuals,</p> <ul style="list-style-type: none"> <li>• reduce mental health hospitalizations and length of hospital stays for individuals within the target population,</li> <li>• improve the quality of life and independence for clients within the target population,</li> <li>• expand the input on programmatic structure, outreach, and treatment activities for individuals within the target population,</li> <li>• reduce mental health stigma, and</li> <li>• increase service penetration rates in the Latino community.</li> </ul> |                 |              |
| <b>PM1: How much did we do?</b>       |   |                 |              |
| 1.1                                   | Total FTE by classification, bilingual and bicultural status.   |                 |              |
| 1.2                                   | Total # of participants served.   |                 |              |
| 1.3                                   | Total # of unduplicated participants served.  |                 |              |
| 1.4                                   | Total # of participants identified as male heads of household.  |                 |              |
| 1.5                                   | Total # of participants who received services in Spanish as their preferred language.   |                 |              |
| 1.6                                   | Total # of Promotors and FTE equivalent involved in the program.  |                 |              |
| 1.7                                   | <p># of outreach events held or attended in rural areas of Yolo counties and average # of participants at each event (broken down by city):</p> <ul style="list-style-type: none"> <li>• Cache Creek area</li> <li>• Capay Valley</li> <li>• Clarksburg</li> <li>• Dunnigan</li> <li>• Esparto</li> <li>• Winters</li> <li>• Knights Landing</li> </ul>   |                 |              |
| 1.8                                   | # of Latino Farmworker Events held or attended and average number of participants at each Latino Farmworker events.   |                 |              |
| 1.9                                   | Total # of unduplicated participants who received a whole-health person screening, with percentage (%) of participants screened for a history of trauma.  |                 |              |
| <b>PM2: How well did we do it?</b>    |   |                 |              |
| 2.1                                   | # and % of participants who reported satisfaction with services (e.g., services were provided at a convenient time and location; program staff made me feel welcomed, connected me to resources in a timely manner, treated me with respect, respected my cultural background / beliefs, spoke to me in a language that I understood).  |                 |              |
| 2.2                                   | # and % of participants referred to:  |                 |              |

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|                                   | <ul style="list-style-type: none"> <li>• Primary Care services</li> <li>• Mental Health / Substance Use Disorder services</li> <li>• Other support services (e.g., health benefits enrollment, food resources, housing support).</li> </ul>  |
| 2.3                               | # and % of program staff trained in an Evidence-Informed or Evidence-Based practices.  |
| <b>PM3: Is anyone better off?</b> |  |
| 3.1                               | # and % of participants reporting reduced stigmatizing attitudes, knowledge, and/or behavior related to mental illness and/or substance use and seeking behavioral health services.  |
| 3.2                               | # and % of participants reporting increased knowledge of services and coping (e.g., they learned new skills to help them in their mental wellness, they learned how to define health/behavioral health needs, they learned how to access culturally sensitive health/behavioral health services.   |
| 3.3                               | # and % of participants who engaged in treatment. Engagement is defined as participating at least once to which they were referred, including: <ul style="list-style-type: none"> <li>• Primary Care Services</li> <li>• Mental Health / Substance Use Disorder services</li> <li>• Other support Services (e.g., health benefit enrollment, food resources, housing support)</li> </ul> |
| 3.4                               | # and % of participants who, at program follow-up, reported improved outcomes because of any referral.   |
| 3.5                               | # and % of new participants with improved functional outcomes (e.g., enrollment in entitlement benefits, employment status, housing status, health insurance coverage, food security).   |
| 3.6                               | # and % of total program participants reporting improved mental, physical, and/or emotional well-being outcomes.   |