

**EXHIBIT E – PERFORMANCE MEASURES**

Children’s Outpatient Behavioral Health Services		Stanford Youth Solutions	Lisa Heintz, Chief Executive Officer
<b>Program Purpose</b>	Reduce symptoms and functional impairments related to primary diagnosis, increase caregiver resources and ensure at home placement.		
<b>Program Information</b>	The program serves Yolo County residents who are Medi-Cal eligible and meet medical necessity criteria for specialty mental health services (SMHS). Clients are between the ages of 0-17, and 18-21 if involved in Child Welfare Services and is a non-minor dependent. Specialty Mental Health Services include individual or group therapies and interventions that are designed to reduce mental disability and/or facilitate improvement or maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency. Services are directed toward achieving the client’s/family’s goals and must be consistent with the current Client Treatment Plan.		
<b>PM1: How much did we do?</b>			
1.1	# and % of clients based on the Yolo Community Based Services Monthly Monitoring Tool. (as described in Article 15).		
<b>PM2: How well did we do it?</b>			
2.1	% of clients who had an appointment offered within 10 days of referral date (Objective: 80%)		
2.2	% of clients assessed with Intake Child and Adolescent Needs and Strengths (CANS) (Objective: 100%)		
2.3	# of clients per clinician (quarterly average)		
2.4	# of days to successful discharge (quarterly average)		
2.5	% of ICC and IHBS eligible clients with facilitated CFT every 90 days (Objective: 100%)		
2.6	% of total discharges that were planned (rather than unplanned)		
2.7	% of clients who received 1 <sup>st</sup> clinical appointment within 7 days post psychiatric hospitalization		
2.8	% of clients who received 1 <sup>st</sup> psychiatric follow up within 30 days post psychiatric hospitalization		
2.9	% of clients who were due for a 6-month CANS assessment who received the 6 month CANS. (Objective: 70%)		
<b>PM3: Is anyone better off?</b>			
3.1	Of clients with a planned discharge, % who had a decrease in # of items needing action on Child Behavioral/Emotional Need section of CANS from intake to discharge.		
3.2	Of clients with a planned discharge, % who had a decrease in # of items needing action on Life Domain Functioning section of CANS from intake to discharge.		
3.3	For clients with a planned discharge, % who had a decrease in # of items needing action on Caregiver Resources and Needs section of CANS from intake to discharge.		
3.4	For clients with a planned discharge, % who had a decrease in # of items needing action in the Risk domain section of CANS from intake to discharge.		
3.5	For clients with a planned discharge, % who increased or maintained their strengths as measured with the CANS from intake to discharge.		
3.6	# of clients who remained in their home (without jail or psychiatric hospital admits) or maintained foster home placement		

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Performance Measures Reports are due Quarterly as follows:

- Submit October 31<sup>st</sup> for the period of July 1<sup>st</sup> through September 30<sup>th</sup>
- Submit January 31<sup>st</sup> for the period of October 1<sup>st</sup> through December 31<sup>st</sup>
- Submit April 30<sup>th</sup> for the period of January 1<sup>st</sup> through March 30<sup>th</sup>
- Submit July 31<sup>st</sup> for the period of April 1<sup>st</sup> through June 30<sup>th</sup>

Contractor shall submit the Performance Outcome Measures report electronically via email to:  
[CYFBHRBA@yolocounty.gov](mailto:CYFBHRBA@yolocounty.gov).

**[END EXHIBIT E]**

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