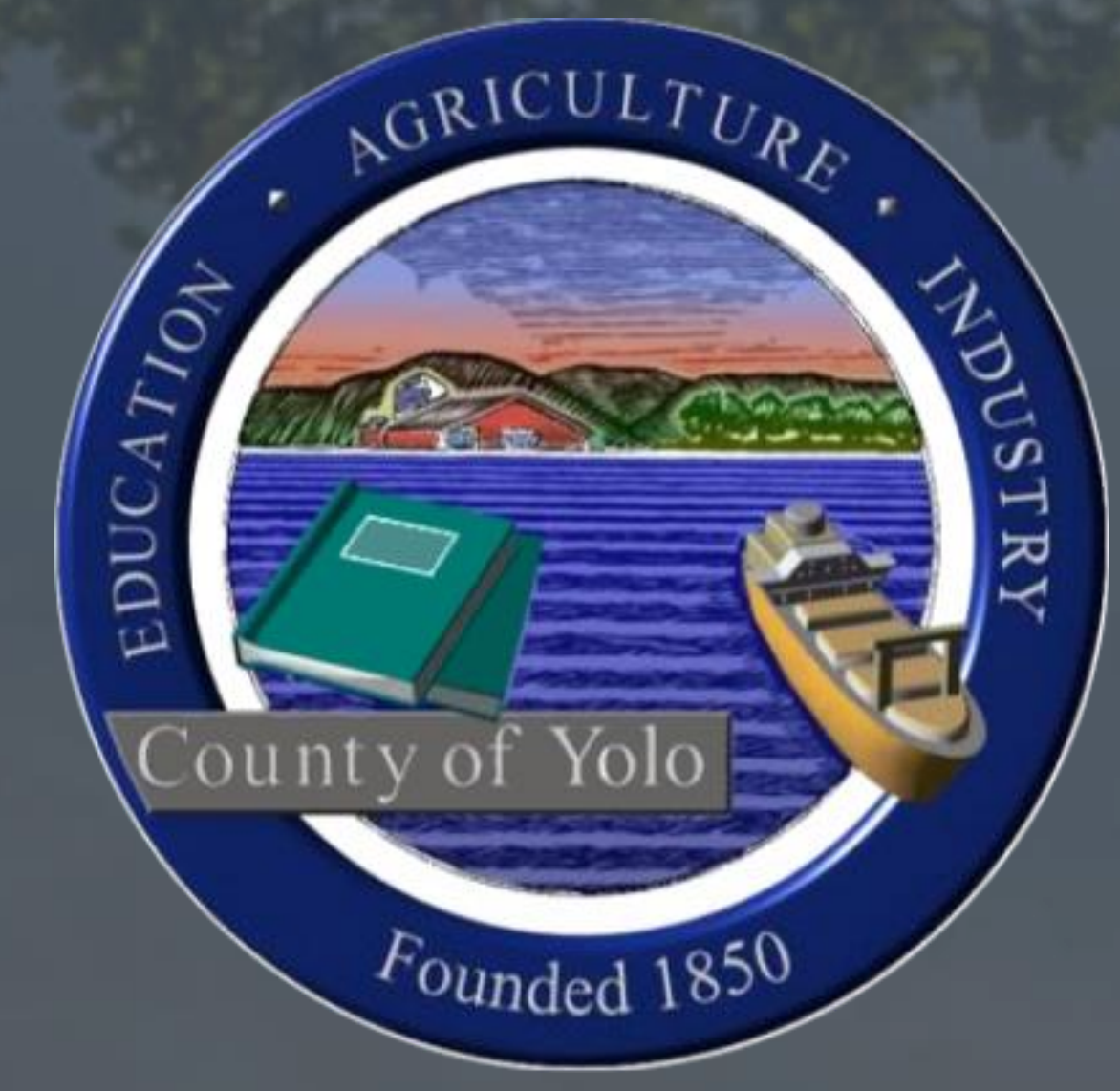


2024 | After Action and Improvement Plan



COUNTY OF YOLO COVID-19 Pandemic Response

November 12, 2024
County of Yolo, Board of Supervisors

Aimee Sisson, MD, MPH | Public Health Officer
Kristin Weivoda | Office of Emergency Services



After Action Report

January 2020 - April 2023

- Environmental Response/Health and Safety
- Logistics and Supply Chain Management
- Operational Communication
- Operational Coordination
- Public Health, Healthcare, and Emergency Medical Services
- Public Information and Warning
- Situational Awareness

Support Functions

ESF #5 – Emergency Management
ESF #8 – Public Health and Medical Services

After Action Report/Improvement Plan (AAR/IP)

Process:

Tetra Tech

1. Documentation review
2. Interviews with current and former Yolo County personnel and external stakeholders
3. Participant survey

Product:

Summarizes information gathered during the after-action review process

1. Identifies strengths to be maintained and built upon as well as areas for improvement; and
2. Provides feedback on identified successes and offers recommendations to enhance Yolo County's response capabilities.



Major Strengths (ESF 5)

- Staff showed dedication and professionalism while focusing on mission objectives to protect lives, property, and the environment during response operations.
- COVID-19 data dashboard provided stakeholders with realistic overview of incident.
- Communication with community was successful as it simultaneously addressed multiple public health concerns in various accessible formats.



Major Strengths (ESF 8)

- Public Health Officer actively engaged in community conversations with various organizations throughout response operations.
- Healthy Yolo Together is strong example of public health partnership for the community.
- Distributing personal protective equipment (PPE) to response staff and community members was innovative and effective.
- Targeting mobile vaccination efforts toward farmworkers and medically vulnerable community members was an effective medical surge response operation.



Areas for Improvement (ESF 5)

- Information about risk and recovery was not equally available in languages other than English.
- County leadership and staff had differing expectations about stress reduction, mental health resources, safety from threatening behavior, and work recognition.
- Current document categorization and storage system makes it difficult for public to access institutional knowledge from this incident or use it for future planning, training, or exercises.

Areas for Improvement (ESF 8)

- Operational coordination/leadership between ESF #5 and ESF #8 was not as effective as needed for a public health incident.
- Health and Human Services Agency (HHS) lacked trained personnel to respond to incidents and fill essential roles within its Department Operations Center (DOC), which impacted its response operations.
- HHS Human Resources lacked procedures for coordinating remote work and providing necessary training.
- Pre-existing immunization teams did not effectively transition into the COVID-19 vaccination response.

Thanks to the dedication of our county teams and healthcare workers and the support of this Board, we were able to adapt, learn, and grow stronger together.

The lessons we've learned have revealed areas for improvement and showcased the incredible resilience, creativity, and collaboration within our community.

