

Adult Outpatient Mental Health: Adult Wellness Alternative		TLCS, Inc. dba Hope Cooperative	April Ludwig
Program Purpose	Reduce homelessness, psychiatric hospitalizations, incarceration, and increase stability for beneficiaries through employment, school enrollment, meeting treatment plan goals and stepping down to a lower level of care.		
Program Information	The Adult Wellness Alternatives program is designed to support beneficiaries, ages 26-59, who are living with a severe mental illness (SMI), who may have co-occurring disorders, be involved in the criminal justice system, are homeless (chronic or otherwise) or at risk of homelessness, and who may have a history of psychiatric hospitalizations. This program service delivery model is based on providing comprehensive and intensive mental health services employing a “whatever it takes” community-based approach, available 24 hours a day/7 day per week and using innovative interventions to help beneficiaries reach their recovery goals. Through this service delivery model, and in alignment with MHSA core principles, this program will support up to 100 Yolo County beneficiaries ages 25-59.		
PM1: How much did we do?			
1.1	# of FTEs onsite at permanent supportive housing locations		
1.2	# of beneficiaries served during reporting period		
1.3	# of newly enrolled beneficiaries during the reporting period		
1.4	Total service hours broken out by Medication Support; Case Management/Rehab; Individual & Group Therapy; Crisis Intervention		
1.5	Beneficiary Demographics broken out by Age; Gender; Race, Ethnicity; and Primary and Secondary Diagnosis		
PM2: How well did we do it?			
2.1	% of no-shows for prescribing staff (psychiatrists and nurse practitioners)		
2.2	% of no-shows for non-prescribing staff (clinicians, case managers and nurses)		
2.3	% of beneficiaries that voluntarily discontinued FSP services (program total)		
2.4	% of beneficiaries referred for FSP assessment accepted into the FSP program		
2.5	% of beneficiaries seen for post hospital follow-up within 7 calendar days of discharge		
2.6	% of beneficiaries who are contacted within 4 hours of hospital or jail notification for discharge		
2.7	% of beneficiaries reporting satisfaction with FSP services		
2.8	% of referred beneficiaries contacted within 2 calendar days from HHSA referral		
PM3: Is Anyone better off?			
3.1	# of days beneficiaries experienced homelessness while enrolled compared to prior 12-month period (program total) # of days beneficiaries experienced homelessness while enrolled compared to prior 12-month period (average)		
3.2	# of days beneficiaries experienced incarceration while enrolled compared to prior 12-month period (program total)		

	# of days beneficiaries experienced incarceration while enrolled compared to prior 12-month period (average)
3.3	# of days beneficiaries experienced psychiatric hospitalization while enrolled compared to prior 12-month period (program total) # of days beneficiaries experienced psychiatric hospitalization while enrolled compared to prior 12-month period (average)
3.4	# of days beneficiaries employed while enrolled compared to prior 12-month period (program total) # of days beneficiaries employed while enrolled compared to prior 12-month period (average)
3.5	# of days beneficiaries enrolled in school while enrolled compared to prior 12-month period (program total) # of days beneficiaries enrolled in school while enrolled compared to prior 12-month period (average)
3.6	# of beneficiaries who have met goals and stepped down to a lower level of care % of beneficiaries who have met goals and stepped down to a lower level of care

Performance Measures Reports are due Quarterly as follows:

- Submit October 31st for the period of July 1st through September 30th
- Submit January 31st for the period of October 1st through December 31st
- Submit April 30th for the period of January 1st through March 30th
- Submit July 31st for the period of April 1st through June 30th

Contractor shall submit the Performance Outcome Measures report electronically via email to:
Mila.Green@yolocounty.gov and Sajana.Budhathoki@yolocounty.gov