

EXHIBIT F – PERFORMANCE MEASURES

PEER & FAMILY LED SUPPORT	NAMI Yolo County	Jen Boschee-Danzer
PROGRAM PURPOSE STATEMENT	Reduce mental health stigma, increase knowledge of mental health symptoms, increase access to mental health services, and increase support for peers and family members.	
PROGRAM INFORMATION	NAMI Yolo County aims to increase the number of opportunities for people living with serious mental illness and other mental health conditions, by offering participation in educational courses, support group classes, community presentations, and events. In addition, NAMI Yolo County assists participants in managing stress; increasing their understanding of the signs and symptoms of mental health, promoting awareness of mental health resources; developing ways to support/advocate for an individual or loved one to access needed services; and cope with the impact of mental health for an individual or within the family.	

PM1: HOW MUCH DID WE DO?	
1.1	# of NAMI educational classes offered this quarter as part of a course. ANSWER HERE #
1.2	# of NAMI support group meetings offered this quarter. ANSWER HERE #
1.3	# of NAMI direct services and events provided this quarter. ANSWER HERE #
1.4	# of NAMI community educational presentations provided. ANSWER HERE #

PM2: HOW WELL DID WE DO IT?	
2.1	# of total NAMI educational course participants. ANSWER HERE #
2.2	# of unduplicated NAMI support group meeting participants. ANSWER HERE #
2.3	# of total NAMI community educational presentation attendees. ANSWER HERE #
2.4	# of volunteers recruited and/or trained in the quarter. ANSWER HERE #
2.5	# of total NAMI direct service recipients. ANSWER HERE #

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2.6	# of total NAMI event attendees.
	ANSWER HERE
	#

PM3: IS ANYONE BETTER OFF?	
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3.1	% of support group and/or educational course participants who reported increased ability to manage stress. ANSWER HERE %
3.2	% of support group and/or educational course participants who reported increased ability to recognize the signs and symptoms of mental illness. ANSWER HERE %
3.3	% of support group and/or educational course participants who reported increased access to community resources. ANSWER HERE %
3.4	% of support group and/or educational course participants who reported feeling less isolated as a result of group involvement. ANSWER HERE %
3.5	% of event attendees that reported increased understanding of mental illness and associated stigma. ANSWER HERE %
3.6	% of community education presentation attendees that reported increased understanding of mental illness and associated stigma. ANSWER HERE %
3.7	% of community education presentation attendees that reported increased ability to recognize the signs and symptoms of mental illness. ANSWER HERE %

A. Performance Measures Reports are due Quarterly as follows:

- Submit October 31st for the period of July 1st through September 30th
- Submit January 31st for the period of October 1st through December 31st
- Submit April 30th for the period of January 1st through March 30th
- Submit July 31st for the period of April 1st through June 30th

B. Performance Outcome Measures to be submitted quarterly and electronically via email to:

HHSQualityManagement@yolocounty.gov.