

Safe Harbor Crisis Residential	Yolo Community Care Continuum	Amber Salazar
Program Purpose	To provide Crisis Residential program offers therapeutic or rehabilitative services in a non-institutional residential setting which uses a structured program. It functions both as an alternative to hospitalization for beneficiaries experiencing an acute psychiatric episode or crisis or as a step-down level of care for beneficiaries discharging from hospitalization. Services include a range of activities that support beneficiaries in their efforts to restore, maintain, and apply interpersonal and independent living skills, and to access community support systems. The service is available 24 hours a day, seven days a week.	
Program Information	Safe Harbor Crisis Residential Program (SHCRP) is designed to offer both short-term (up to 4 day), and longer-term (up to 30 day), crisis-oriented care in a social rehabilitation setting. The goal of the program is to stabilize a beneficiary's immediate crisis and help them transition to ongoing mental health and/or substance use disorder care based on their individual needs. Referrals to housing supports, physical health providers, and other community resources also occur, as needed.	
PM1: How much did we do?		
1.1	Total # of individuals served in a Short-Term crisis bed.	
1.2	Average length of stay (in hours) in a Short-Term crisis bed.	
1.3	Total # of individuals served in a Longer-Term crisis bed.	
1.4	Average length of stay (in days) in a Longer-Term crisis bed.	
1.5	Average Crisis Residential program daily census (both Short- and Longer-Term beds).	
1.6	Total # of individuals referred to the Crisis Residential program from each of the following: <ul style="list-style-type: none"> • the Crisis Receiving/Sobering Center, • an HHS Outpatient clinic/provider, • an inpatient facility, or • Other (please specify). 	
1.7	Total number of individuals referred to the Crisis Residential program (for either a Short- or Longer-Term bed) that were NOT accepted and provide the reason for denial.	
PM2: How well did we do it?		
2.1	# and % of individuals served in the Short-Term bed who engaged in treatment and/or support group (as indicated by participation in at least one activity per day, excluding medication services).	
2.2	# and % of individuals served in a Short-Term bed that DID NOT transition to a Longer-Term bed during their Safe Harbor stay.	
2.3	# and % of individuals served in a Longer-Term bed who completed at least one treatment goal, per their treatment plan, during their stay.	
2.4	# and % of individuals served in the Crisis Residential program whose total length of stay was 30 days or less.	
2.5	# and % of individuals served in the Crisis Residential program who WERE NOT placed in an involuntary psychiatric hold during their stay.	

PM3: Is anyone better off?

3.1	# and % of individuals served in the Crisis Residential program that DID NOT return for an additional Crisis bed stay in the subsequent 30 days.
3.2	# and % of individuals served in a Short-Term bed who were linked, by warm hand-off, to an appropriate MH and/or SUD provider.
3.3	# and % of individuals served in a Short-Term bed who were linked to an appropriate homeless and/or housing support provider.
3.4	# and % of individuals served in a Longer-Term bed who were linked, by warm hand-off, to an appropriate MH and/or SUD provider.
3.5	# and % of individuals served in a Longer-Term bed who were linked to an appropriate homeless and/or housing supports provider.

Performance Measures Reports are due Quarterly as follows:

Submit October 31st for the period of July 1st through September 30th

Submit January 31st for the period of October 1st through December 31st

Submit April 30th for the period of January 1st through March 30th

Submit July 31st for the period of April 1st through June 30th

Contractor shall submit the Performance Outcome Measures report electronically via email to:

Mila.Green@yolocounty.gov and Sajana.Budhathoki@yolocounty.gov