

# 211 Yolo County Update

June 24, 2025

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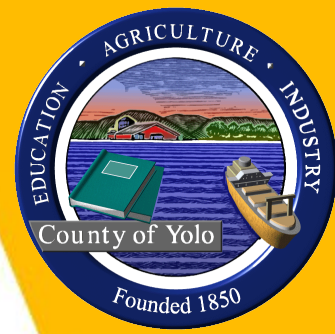
# 211 Overview

## Mission

- Connect Yolo County residents to vital health, human, and social services
- Provide 24/7 access to accurate, up-to-date information and referrals
- Ensure service are confidential, multilingual, and accessible to all

## Purpose

- Central Access Point:
  - Housing/homeless support
  - Food access
  - Mental/physical healthcare
  - Transportation and financial assistance
  - Disaster/Emergency response resources
- Equity Focused
- System Efficiency
- Stronger Safety Net



# Partnerships & Coordination

## County Government Partners

- Yolo County Health & Human Services (HHSA)
- Office of Emergency Services (OES)
- Probation Department

## Nonprofit Organizations

- Empower Yolo
- Yolo Food Bank
- Communicare+OLE Health
- Fourth & Hope
- STEAC
- YCCA
- RISE

## Health & Crisis Services

- Partnership HealthPlan of California
- Mental health crisis teams
- Local clinics and hospitals

## Community Coalitions

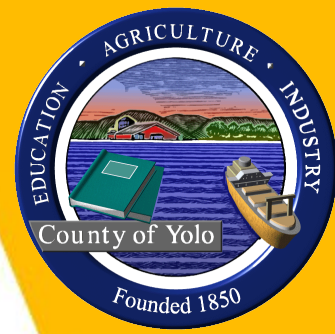
- Continuum of Care (CoC)
- Yolo Resiliency Partners
- First 5 Yolo

## Education

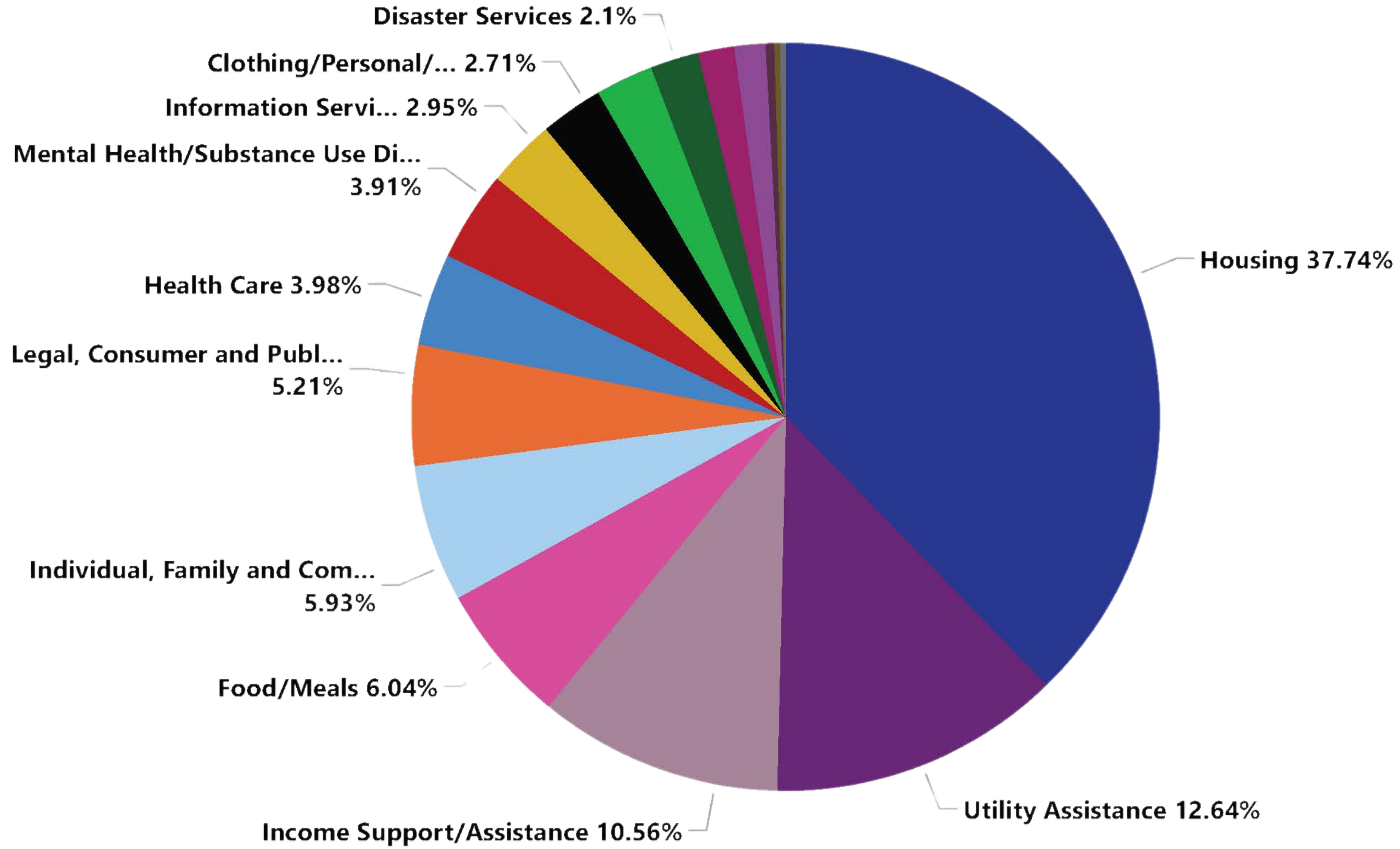
- Yolo County Office of Education (YCOE)

# Yolo County Needs Breakdown

July 2024 - March 2025  
Call Volume

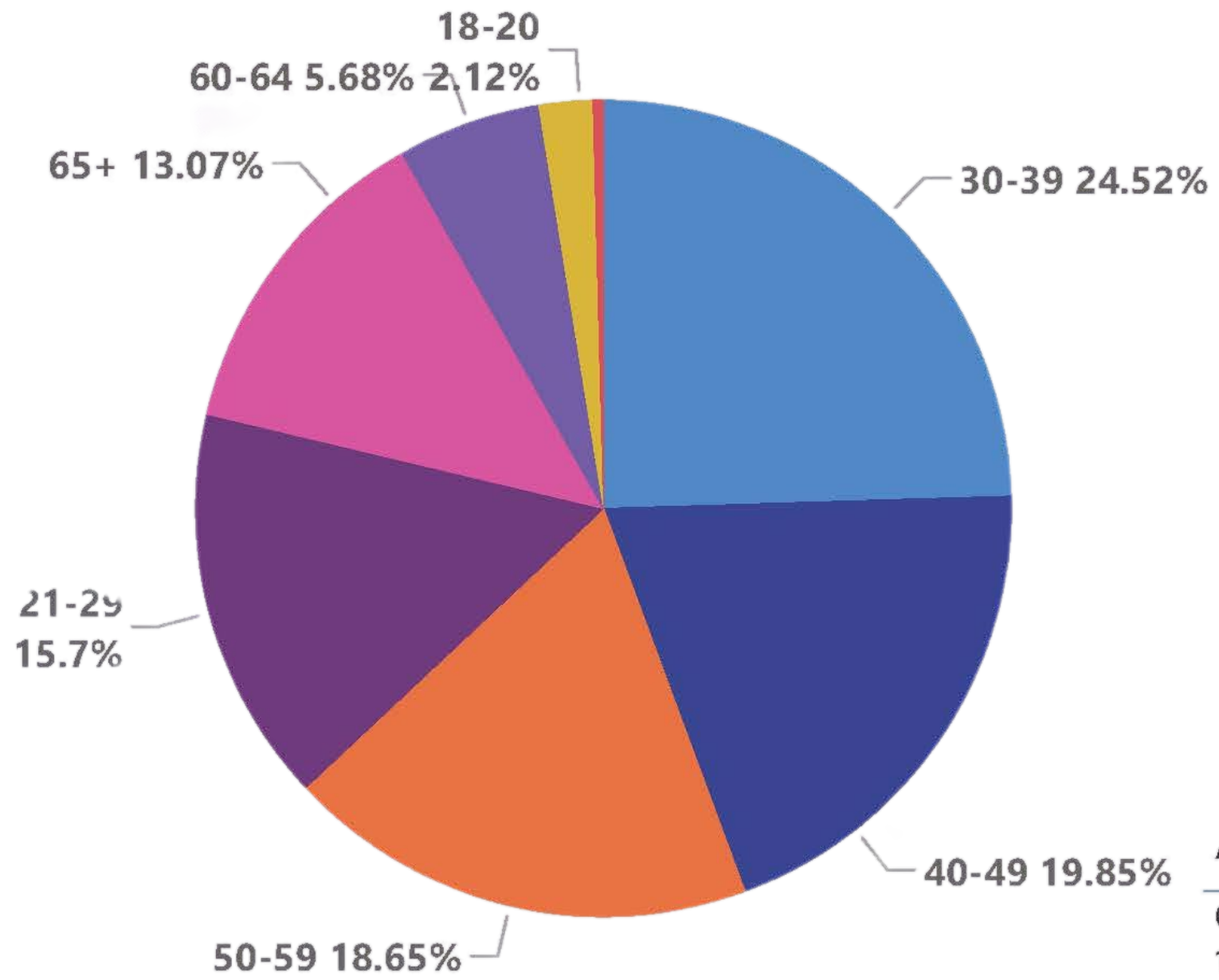


**5,826**  
Answered

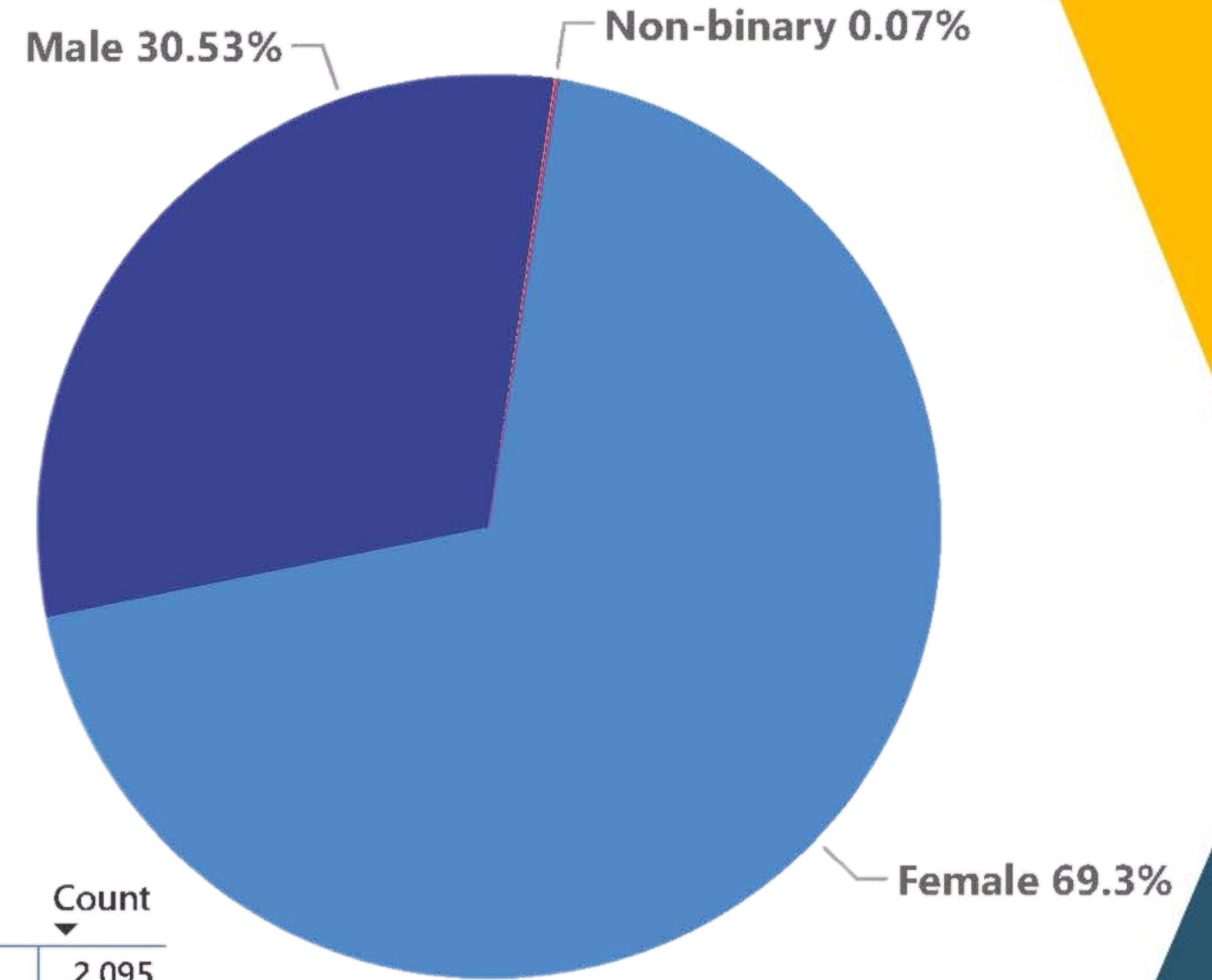




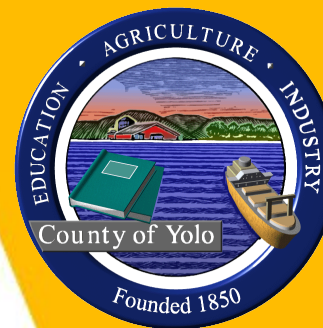
### Age



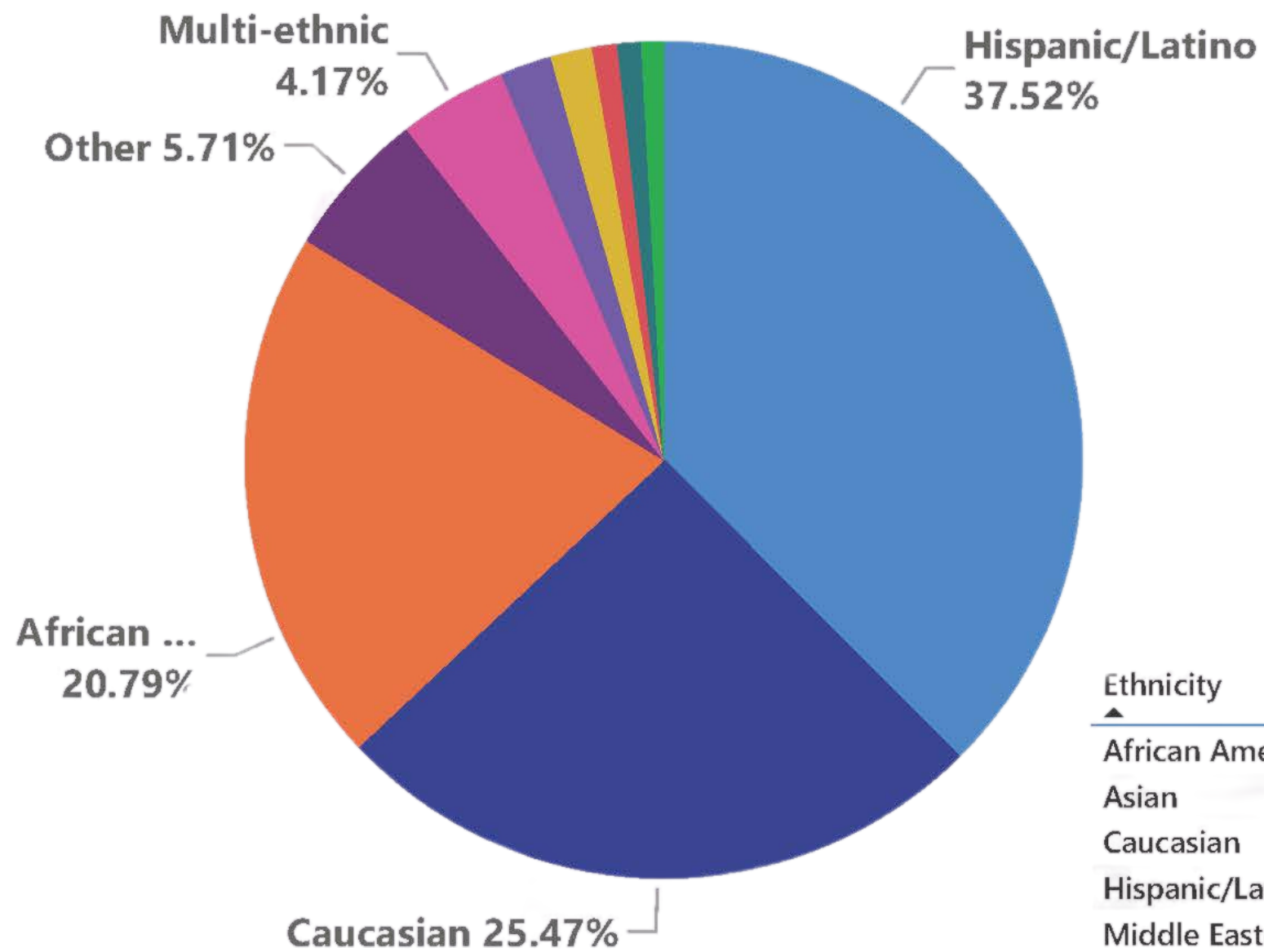
### Gender



Age	Count	Gender	Count
0-17	9	Female	2,095
18-20	46	Male	923
21-29	340	Non-binary	2
30-39	531	Intersex	1
40-49	430	Trans Female	1
50-59	404	Trans Male	1
60-64	123	Total	3,023
65+	283		
Total	2,166		

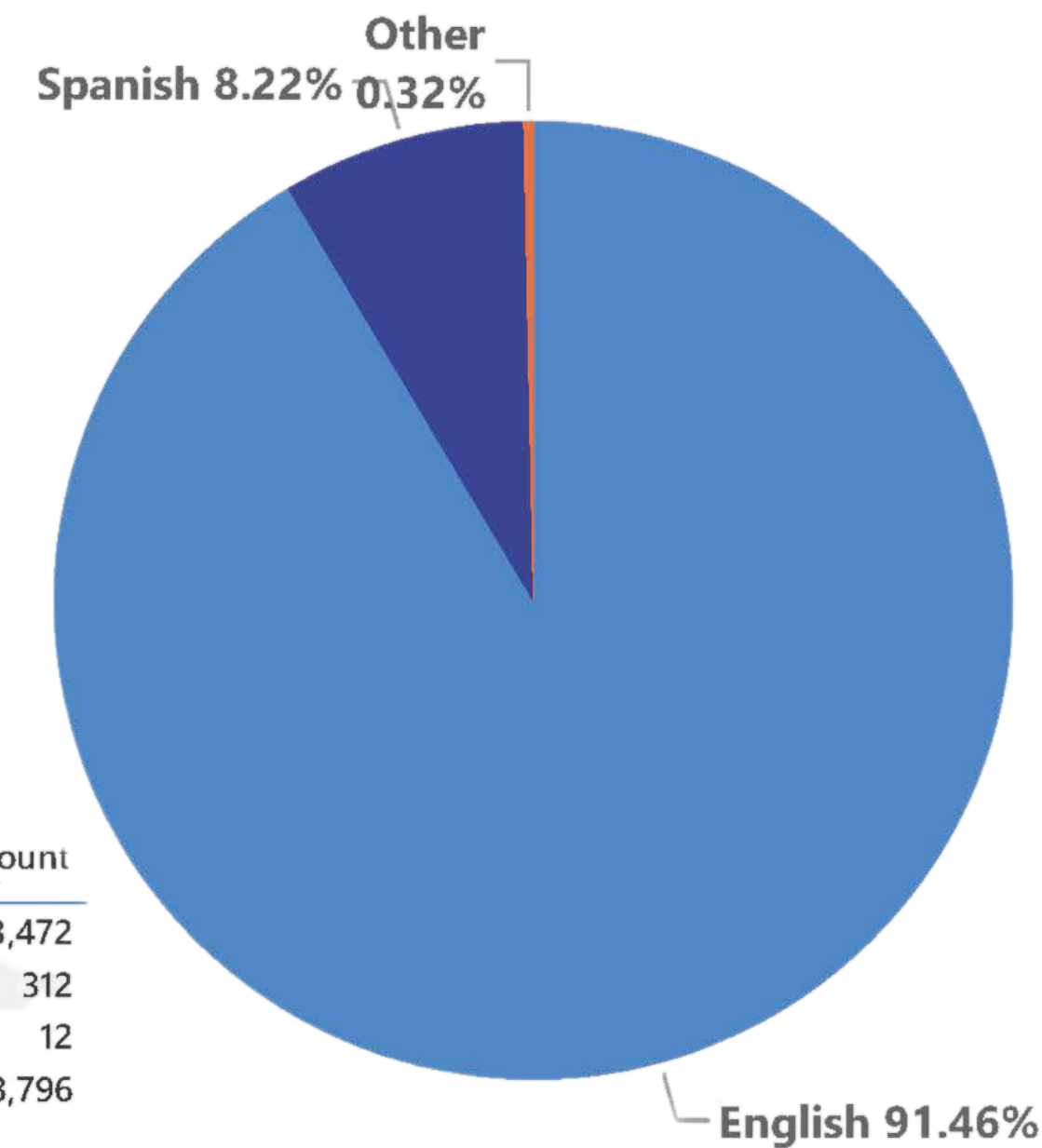


## Ethnicity

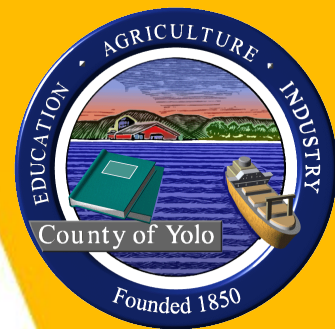


Ethnicity	Count
African American/Black	364
Asian	35
Caucasian	446
Hispanic/Latino	657
Middle Eastern	16
Multi-ethnic	73
Native American	28
Other	100
Pacific Islander/Native Hawaiian	15
Russian/Slavic	17
Total	1,751

## Language



Language	Count
English	3,472
Spanish	312
Other	12
Total	3,796



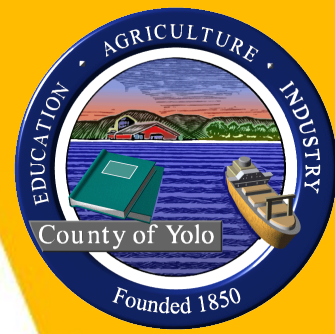
# Funding & Resources

## Contract Terms: Community Link Capital Region

- July 1, 2024 – June 30, 2025 (*with option to extend up to two additional years*)
- \$250,000 per fiscal year
- \$325,000 (one time)
  - Optional enhancement: closed loop referral system, tech upgrades

## Source of Funds

- State Funding – PATH Grant \$58,980
- State Funding – Medi-Cal \$66,018
- ARP Funding - \$120,410



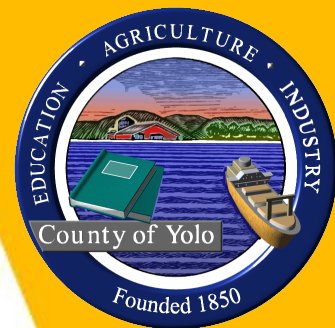
# Recent & Upcoming Enhancements

## **PATH Grant Round 4 – May 2025**

- Expand and enhance 211 as an Enhanced Care Management (ECM) connector
- \$180,000
- 50% match (\$90,000 local match)
- Project Term: 12 months (Oct 2025-Sept 2026)

## **Roadmap to the Future – Yolo County Office of Education**

- Partnership opportunities
- Implementing or enhancing a closed-loop referral system
- Scheduled meeting June 30



# Summary & Next Steps

- 211 continues to meet rising community needs
- Strong partnerships
  - County departments
  - Nonprofits
  - Healthcare providers
- Opportunities
  - Closed-loop referrals
  - Digital upgrades
  - Deeper outreach