

EXHIBIT E – PERFORMANCE MEASURES

Children’s Outpatient Behavioral Health Services		Victor Community Support Services	Edward Hackett, Chief Financial Officer
Program Purpose	Reduce symptoms and functional impairments related to primary diagnosis, increase caregiver resources and ensure at home placement.		
Program Information	The program serves Yolo County residents who are Medi-Cal eligible and meet medical necessity criteria for specialty mental health services (SMHS). Clients are between the ages of 0-17, and 18-21 if involved in Child Welfare Services and is a non-minor dependent. Specialty Mental Health Services include individual or group therapies and interventions that are designed to reduce mental disability and/or facilitate improvement or maintenance of functioning consistent with the goals of learning, development, independent living and enhanced self-sufficiency. Services are directed toward achieving the client’s/family’s goals and must be consistent with the current Client Treatment Plan.		
PM1: How much did we do?			
1.1	# and % of clients based on the Yolo Community Based Services Monthly Monitoring Tool. (as described in Article 15).		
PM2: How well did we do it?			
2.1	% of clients who had an appointment offered within 10 days of referral date (Objective: 80%)		
2.2	% of clients assessed with Intake Child and Adolescent Needs and Strengths (CANS) (Objective: 100%)		
2.3	# of clients per clinician (quarterly average)		
2.4	# of days to successful discharge (quarterly average)		
2.5	% of ICC and IHBS eligible clients with facilitated CFT every 90 days (Objective: 100%)		
2.6	% of total discharges that were planned (rather than unplanned)		
2.7	% of clients who received 1 st clinical appointment within 7 days post psychiatric hospitalization		
2.8	% of clients who received 1 st psychiatric follow up within 30 days post psychiatric hospitalization		
2.9	% of clients who were due for a 6-month CANS assessment who received the 6 month CANS. (Objective: 70%)		
PM3: Is anyone better off?			
3.1	Of clients with a planned discharge, % who had a decrease in # of items needing action on Child Behavioral/Emotional Need section of CANS from intake to discharge.		
3.2	Of clients with a planned discharge, % who had a decrease in # of items needing action on Life Domain Functioning section of CANS from intake to discharge.		
3.3	For clients with a planned discharge, % who had a decrease in # of items needing action on Caregiver Resources and Needs section of CANS from intake to discharge.		
3.4	For clients with a planned discharge, % who had a decrease in # of items needing action in the Risk domain section of CANS from intake to discharge.		
3.5	For clients with a planned discharge, % who increased or maintained their strengths as measured with the CANS from intake to discharge.		

3.6	# of clients who remained in their home (without jail or psychiatric hospital admits) or maintained foster home placement % of clients who remained in their home (without jail or psychiatric hospital admits) or maintained foster home placement
-----	--

Performance Measures Reports are due Quarterly as follows:

- Submit October 31st for the period of July 1st through September 30th
- Submit January 31st for the period of October 1st through December 31st
- Submit April 30th for the period of January 1st through March 30th
- Submit July 31st for the period of April 1st through June 30th

Contractor shall submit the Performance Outcome Measures report electronically via email to:
CYFBHRBA@yolocounty.gov.

[END EXHIBIT E]