

# **Board Directed Projects**

## **Behavioral Health Crisis Receiving Center**

**Yolo County Health and Human Services Agency**

**Mónica Morales, HHSA Director**  
**Tony Kildare, Behavioral Health Director**

**December 9, 2025**

# WHAT IS CRISIS NOW?



Access/Crisis Call Center  
(24/7)



Mobile Crisis Response  
(24/7)



Short-Term Crisis  
Residential (24/7) AND  
Crisis Receiving Center  
(Summer 2025)



Crisis  
Residential  
Housing



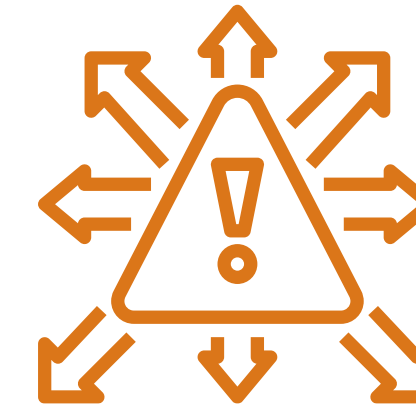
24/7  
High Tech  
Call Center



Mobile Crisis Team



Peers



Individual in  
Crisis



Co-Responder



Inpatient  
Care



Emergency  
Department



Community Services  
& Support



Receiving/Sobering  
Center

**A NUMBER TO CALL, A PERSON TO RESPOND,  
AND A PLACE TO GO DURING A CRISIS 24/7**

Medical Response



Paramedic



24/7 EMT  
Dispatch



Ambulance



Emergency  
Department

Police Response



Police Officer



24/7  
Police  
Dispatch



Police Patrol



County Jail

Fire Response



Firefighter



24/7  
Fire  
Dispatch



Fire Team



Fire Station

Crisis Response



MH Responder



24/7  
High Tech  
Call Center



Mobile Crisis Team



Recovery/Sobering  
Center

**A COUNTYWIDE 4TH EMERGENCY SYSTEM OF RESPONSE**

# Behavioral Health Receiving Center Pilot

**April 29, 2025:** Board approves HHSA to move forward with one-year pilot project using two providers:

- Yolo Continuum of Care, Safe Harbor (Woodland)
- WellSpace Health (Sacramento)

## **December 9, 2025 Update:**

- Committed funding for project:
  - Cities of Davis, Woodland, and West Sacramento
  - Dignity Health and Sutter Health
  - Board of State and Community Corrections (BSCC) grant
  - Board Directed Project funds

## **Contracts Update:**

- Unable to contract with Safe Harbor due to licensing issues
- WellSpace contract is ready for the Board's consideration

# Snapshot of Potential Utilization

## **Crisis Co-Responder Data (7/1/24 – 9/30/25; quarterly data)**

- Average number of unduplicated clients: 241
- Average number of responses per quarter: 292
- Percentage of clients NOT placed on involuntary holds: 81% - 90%
- Percentage of clients NOT arrested: 97% - 98%

## **After-Hours Mobile Crisis Response Data (1/1/25 – 8/25/25)**

- Calls for service: 212 | In-person responses: 178
- Transports to emergency room: 42 (76.4%)

## **WellSpace Health Behavioral Health Receiving Center**

- Average turnaround time for crisis resolution: 12 hours
- $365 \times 2$  (clients/day)  $\times 3$  (beds) = 2,190
- Because of logistics and other factors 1,000 – 1,500 crisis episodes/year is a more realistic estimate.

# WellSpace Programming

- The WellSpace Health Behavioral Health Receiving Center (BHRC) provides 24/7/365 access to care for individuals experiencing a behavioral health crisis without the need for prior appointments or referral. The BHRC provides a range of services that include:
  - crisis intervention, screening and risk assessment, peer support, and linkage to follow-up care.
  - food, showers, and laundry facilities, as necessary.
  - The length of services cannot exceed 24 hours.
- Yolo County can contract for three (3) crisis “chairs” which would mean that up to 3 Yolo County residents could receive these services simultaneously.
- WellSpace is located in downtown Sacramento, transportation will need to be coordinated.

# Options to Consider

**Option 1: Move forward with a one-year pilot that serves the entire County using the WellSpace Health facility.**

- Pros: Allows for community to finally have a place for patients in need of a receiving center.
- Cons: The limited number of beds is inadequate to cover the need of the entire County. The location of the facility will require intensive coordination for transportation for individuals served outside of West Sacramento.

**Option 2: Do not execute the WellSpace contract and continue to seek another vendor for Davis & Woodland.**

- Pros: This approach could result in obtaining a vendor that better covers the rest of the County's geographic needs.
- Cons: This would further delay implementation, as there is no known vendor that exists that can affordably provide these services within Yolo County. This option could result in losing the WellSpace option and the ability to provide any level of service in the county.

**Option 3: Terminate the Board Directed Project for the Behavioral Health Crisis Receiving Center.**

- Pros: Allows the Board to redirect Board Directed Projects funding to address other financial needs.
- Cons: This would eliminate any possibility of Yolo County having any level of a crisis receiving center.

# Staff Recommendation

HHSA is respectfully recommending that the Board approve Option 1, which would develop a one-year pilot project for a Behavioral Health Receiving Center that serves the entire county.

HHSA is requesting authority to move forward in contracting with WellSpace to reserve three (3) behavioral health crisis chairs for Yolo County residents for 12 months. This would allow the County to initiate implementation of the receiving center component of the Crisis Now model and gather information to inform a future project that would expand upon this implementation to better meet the County's needs.