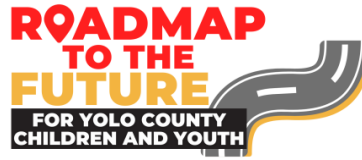




TRANSFORMATIONAL
CHANGE
PARTNERSHIP



Systems Navigation Workgroup Roadmap to the Future Workplan 2025-2026

Beginning in October 2025, the Roadmap to the Future initiative partnered with the Transformational Change Partnership (TCP) at the University of Pacific - McGeorge School of Law for a nine-month period to help address the eight countywide needs identified in the Roadmap Needs Assessment. This document introduces the Systems Navigation Workgroup and provides a structured view of the work ahead, including the workgroup's focus, approach, goals, and key activities. It is intended to help community members, partners, and stakeholders understand what the workgroup is doing and why it matters.

SYSTEMS NAVIGATION WORKGROUP

The Roadmap Needs Assessment identified "Improved Access to Service Information and Outreach" as a key priority. Many families face challenges navigating the county's services, which are often fragmented and difficult to access.

The **Systems Navigation Workgroup** is focused on making it easier for families in Yolo County – regardless of race, background, or circumstance – to access timely, culturally responsive, and coordinated support. The workgroup brings together county agencies, 211 Yolo, community-based organizations, resource hubs, navigators, and care coordinators to strengthen collaboration, align systems, and improve how families find and use services.

ABOUT THE WORKPLAN

This workplan outlines the priorities, activities, and timeline developed by the Systems Navigation Workgroup. It is a practical roadmap that translates strategy into coordinated action across partners.

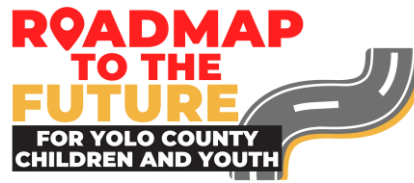
The workplan was developed collaboratively with community partners and system leaders to identify challenges and test solutions. Rather than a fixed plan, it is a living document that will evolve as the workgroup learns from implementation, incorporates feedback, and refines its approach over time.

OUR THEORY OF CHANGE

We believe that if local agencies, community organizations, resource hubs, and service navigators work together to:

- Develop a shared framework and common language for navigating services
- Identify and connect existing resource hubs into a "hub-of-hubs" model
- Use community-identified data to understand gaps and root causes
- Advance a data-informed proposal for a centralized 211 Yolo Care Coordination Hub

Then families in Yolo County will have a simpler, more coordinated, and fair system for finding help. Services will be easier to access, duplication will be reduced, and families will get the support they need when they need it.



WHAT WE'RE WORKING ON

Shared System Navigation Framework

Goal 1: Establish a shared foundation for a coordinated referral system

Key Activities

- Review and finalize the list of existing resource hubs in Yolo County
- Develop shared language and foundational elements for community-centered navigation
- Cross-train care coordinators on the resource hub framework
- Talk with hubs to understand current systems, gaps, and challenges

Data-Informed System Understanding

Goal 2: Use existing community-identified data to document system gaps and inform system design.

Key Activities

- Collect and analyze quantitative and qualitative system navigation data
- Review existing needs assessments rather than re-surveying communities
- Identify root causes of navigation challenges and service fragmentation
- Translate data into system-level findings and visuals
- Validating findings with community partners and people with direct experience to ensure accuracy and relevance

211 Yolo Care Coordination Hub Proposal

Goal 3: Advance a Board-ready proposal for a 211 Yolo Care Coordination Hub pilot.

Key Activities

- Share and align on the 211 Yolo proposal with the Systems Navigation Workgroup
- Develop shared talking points and outline expected outcomes for the community and service system
- Prepare a Board of Supervisors presentation with data and findings

WHAT THIS MEANS FOR YOLO COUNTY

If the Systems Navigation Workgroup's goals are achieved, Yolo County will have a clear, community-informed foundation for a coordinated referral system. Families will experience less confusion, better access to services, and stronger support from the networks that serve them. This work recognizes families and frontline navigators not only as users of the system but as essential partners in designing how navigation should work.
